Utilizing the SubFinder[™] System

Phone-In to SubFinder (Toll Free #) 1-855-327-0566

Call SubFinder to report an absence, review an absence, cancel an absence and review personal information. Before it is available you must register with the system by voicing your name.

When reporting a job <u>ALWAYS</u> write down the <u>JOB NUMBER</u> before disconnecting. At ANY TIME:

- Press 9 to go back to the previous Menu
 - **Press** * to move to the **next item** when there is a list of items

<u>Log In</u>

- Call 1-855-327-0566
- Enter your PIN then press #
- Main Menu:
 - Press 1 to Report an Absence
 - Press 2 to Review an Absence
 - **Press 3** to Cancel an Absence
 - Press 4 to Review Personal Information
 - **Press 9** to Leave the SubFinder System

Report Absence

- Step 1: PRESS 1
 - Step 2: Enter the Start and End Date and Time
 - o PRESS 1 to choose same day absence
 - PRESS 2 to choose next day absence
 - To choose another day **PRESS 3**

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- Following prompt enter the start date:
 - PRESS * for today
 - Or enter the start date as:
 - Month: **2 digit** month (ex: May as 05)
 - Date: **2 digit** date (ex: 4th as 04)
 - o PRESS #
- Following prompt enter the start time:
 - **PRESS** * for start of the work day (7:30am-for substitute start time)
 - Or for half-day absence enter the time as 4 digit time
 - 11:15pm as 1115 and PRESS 1 for AM
- Following prompt enter the end date:
 - **PRESS** * for a single day absence (ends at 3:00pm-for substitute time)
 - Or enter the end date as:
 - Month: **2 digit** month (ex: May as 05)
 - Date: **2 digit** date (ex: 4th as 04)
 - PRESS #
- Following prompt enter the end time:
 - **PRESS** * for end of work day (3:20pm-for substitute time)
 - Or for half-day absence enter time as 4 digit time
 - 3:00pm as 0300 and PRESS 2 for PM
- Step 3: Reason for the Absence
 - PRESS 1 for Regular Sick Day

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- PRESS 2 for Family Sick Day
- PRESS 3 for Personal Day (this reason will need approval prior to SubFinder calling out for a sub)
- PRESS 4 for Jury Duty
- **PRESS #** after choose the reason for the absence

Start & End Times for

Substitutes Full Day: 7:30am-3:00pm Half-day AM: 7:30am-11:15am Half-day PM: 11:15am-3:00pm

User Name: ______ PIN/ Password:

Conemaugh Township Area Middle/High School Teachers

- \circ $\ \ \,$ Follow prompt to $\mbox{confirm}$ the reason for the absence
 - PRESS 1 to confirm
 - PRESS 2 if incorrect
 - This will take you to the first prompt of reporting an absence and start over
- Step 4: Job Type
 - PRESS 1 for Sub Required all day
 - PRESS 2 for Partial Day Sub Required
 - PRESS 3 for No Sub Required
- Step 5: Requesting Substitute
 - PRESS 1 for SubFinder to find a sub
 - PRESS 3 to request a sub
 - Need to key-in Substitute's ID number
 - PRESS #
 - Press 4 to use your personal preference request list
 - Only available if you have created a personal preference list via Webconnect
- Step 6: Special Instructions
 - PRESS 1 to record Special Instructions
 - PRESS 2 to continue (no special instructions)

Review Absence

- Step 1: PRESS 2
- Step 2: Listen to information about the job
- Step 3: Options
 - PRESS 2 to hear job information repeated
 - PRESS 3 to listen to next scheduled absence
 - PRESS 4 to cancel the absence (see steps to Cancel an Absence)
 - PRESS 6 to record Special Instructions for the absence
 - **PRESS 9** to return to the **Main Menu**

Cancel an Absence

- Step 1: PRESS 3
- Step 2: Enter the job number of the job you want to cancel
- Step 2: PRESS #
- Step 3:Cancel the Job
 - PRESS 1 to cancel
 - PRESS 9 to return to the Main Menu
- Step 4: Confirm the Cancelation
 - PRESS 1 to confirm
 - PRESS 2 to return to the Main Menu

Personal Info

- Step 1: PRESS 4
 - Step 2: Listen to your personal information that includes:
 - Work location
 - Work day time (times for subs to report and work)
 - Primary job position
 - ID number (this is **not your PIN/PASSWORD** number)
 - o Recorded name
 - PRESS 2 to record your name
- Step 3: PRESS 9 to return to the Main Menu.

Log Out

- Press 9 to return to the MainMenu
- Press 9 to leave SubFinder



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