

Technology Update

Santa Cruz Valley USD No. 35

Status of our Infrastructure

- New Gigabit Fiber Circuit has allowed for the migration of all server services to the central server room at RRHS.
- RFP for Internet Services in progress.
- Current and upcoming year of E-Rate focused on replacing aging edge-switching and refreshing the UPS power devices.
- Migration of services to cloud continues.
 - Food Services software “Mealtime” is the latest service to migrate to the cloud.
 - Cloud filtering for student devices implemented this year so that these devices will be safe when used outside of the district.

Status of our IT Support

- Currently we have 1410 Windows devices and 2076 Chromebooks for a total of 3486 devices. We have added just over 350 in the last 12 months.
- Successfully migrated Windows 7 devices to Windows 10 and inventoried the obsolete machines.
- Using a cloud-based ticketing system IT support has resolved over 3100 tickets in the last 12 months.
- A new position for IT support was created. IT Director can now focus more on improving instruction by working more closely with the CIA Department.

Vision for the upcoming Year

- Provide more tools for staff to monitor and manage of student devices.
- Continue to migrate hosted services to cloud-based services.
- Work with the CIA Department to deliver more “self-serve” training services.
- Continue to consolidate any all network services to one location.

The image features a central rectangular piece of aged, textured paper. The paper has a mottled, fibrous appearance with various shades of light green and beige. It is set against a solid, dark green background that forms a border around the paper. The word "Questions?" is printed in a white, serif font, centered on the paper.

Questions?